Marathwada Shikshan Prasarak Mandal’s

**Deogiri Institute of Engineering and Management Studies,**

**Aurangabad**

**Project Report**

**On**

**AC Expertz**

Submitted By

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**Aurangabad (M.S.)**



Department of Computer Science and Engineering

**Deogiri Institute of Engineering and Management Studies,**

**Aurangabad**

(2017- 2018)

**Project Report**

**on**

**Fashion Portal**

Submitted By

**Madhura Anand Paralikar(36051)**

**In partial fulfillment of**

**Bachelor of Engineering**

**(Computer Science & Engineering)**

Project Co-ordinator

**Prof. Pankaj Katkar**

Department of Computer Science & Engineering

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**Aurangabad**

(2017- 2018)

**CERTIFICATE**

This is to certify that, the Project entitled “**AC Expertz**” submitted by

**Madhura Anand Paralikar(36051)** is a bonafide work completed under my supervision and guidance in partial fulfillment for award of Bachelor of Engineering (Computer Science and Engineering) Degree of Dr. Babasaheb Ambedkar Marathwada University, Aurangabad.

Place: Aurangabad

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1. **DECLARATION**

This is to certify that, the partial project report entitled , “AC Expertz” Submitted by Madhura Paralikar is a bonafide work completed under my supervision and guidance in partial fulfillment for award of Bachelor of Engineering in Computer Science and Engineering of Deogiri Institute of Engineering and Management Studies, Aurangabad under Dr. Babasaheb Ambedkar Marathwada University, Aurangabad.

Place: Aurangabad

Date:

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External Examiner Project Co-ordinator

**Abstract**

In order to maintain a good recognition at customer side, every shop management does every possible aspect in maintaining the qualities of the products. As this is the online-era, where everything is online we need to develop a system in online which is very useful to maintain feedback reports by the administrator. The purpose of this project is to make the process of taking feedback from the customer in online regarding the installation of the air conditioners. With this, the shop manager can access the feedback information in a faster way and without any loss of data. As of now this task was done manually with the use of papers and pens. This has many drawbacks and evaluating this hand written forms is a difficult process. Customer don’t need to log into the application of online feedback system, making the process much more easier . But the restriction here is once the customer submits the feedback then he cannot modify it later. With this the customer can successfully submit feedback on installation process in a very efficient manner without any loss of data. The administrator can access these feedbacks from the customers and take appropriate actions. Conclusion: This online feedback system is used by the customers to submit the feedback online and which can be accessed by the shop manager as well as administrator

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